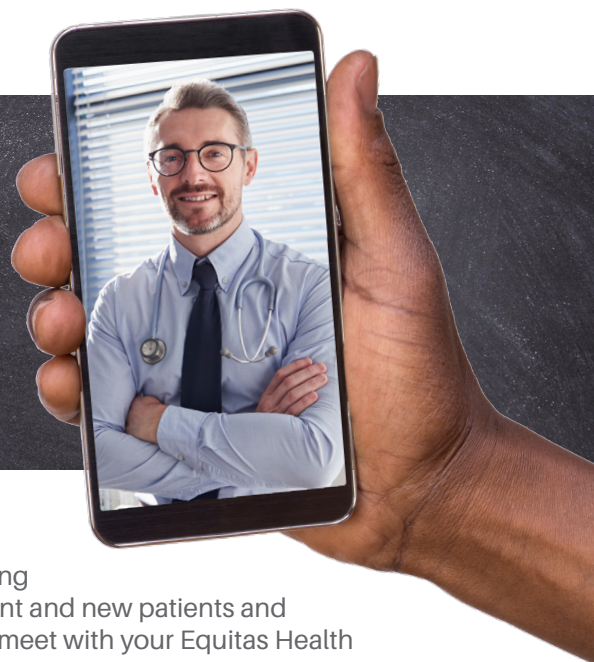




TELEHEALTH

equitashealth.com/telehealth



TeleHealth

Due to the current outbreak of coronavirus, Equitas Health is now offering TeleHealth medical, psychiatry, and counseling appointments for current and new patients and clients. You can use a mobile device, or camera-equipped computer to meet with your Equitas Health provider for your appointment.

Get Scheduled

Call your Equitas Health Medical Center or counseling location to schedule or potentially change your appointment to a TeleHealth visit today:

Medical Centers

Cincinnati
(513) 815-4475

Columbus -King-Lincoln
(614) 340-6700

Columbus - Short North
(614) 340-6777

Dayton
(937) 853-3650

Additional Counseling Locations

Athens
Columbus - Clintonville
Newark
Portsmouth

Call (614) 299-2437 to schedule.

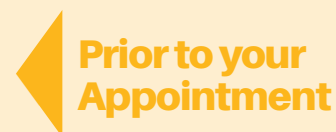
Get Access

You will use a MyChart account to access your TeleHealth medical, psychiatry, or counseling appointment.

Here's what you'll need to do:

1. If you do not already have a MyChart account, we will send you a sign-up link when you schedule your appointment. Please call your Equitas Health Medical Center if you have not received a link.

- **If using a desktop**, please access MyChart online at: mychart.ochin.org/MyChartEquitas/ and make sure you can log in.
- **If using a mobile device:**
 - You will need to download the **MyChart App** and login.
 - You will select **OCHIN** as the organization once inside the app.
 - You will also need to download the **Zoom App** to be able to connect via video.



2. You can use MyChart to attend TeleHealth appointments, view lab results, and contact your doctor or nurse.

Attend Your TeleHealth Appointment

Use MyChart to check-in to your TeleHealth appointment on your mobile device, or camera-equipped computer. You can check-in up to 30 minutes before your appointment starts. Give yourself **at least 15 minutes** to update your personal information, insurance, medications, allergies, and health history.

- **Once you are logged into MyChart follow these steps:**
 - You will see under To-Do list a "MyChart Virtual Visit" and you can click **E-Check In**
 - You will complete **E-Check In** (medical history, personal info, etc.)
 - You will then click **Begin Video Visit** and enter a virtual waiting room. Soon, one of our clinical staff members or your therapist will join you via video.



Please note:

- If you are more than **5 minutes late** for your appointment, you may be required to reschedule.